

MAJOR FAMILY LAW CASE STUDY

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Challenges

- Time lost at initial client meetings gathering information.
- Time management and case allocation.
- The client's lack of understanding of the legal process.

The Settify Solution

Settify streamlines the client intake process, enabling solicitors to provide customised legal advice quickly. The innovative platform facilitates efficient case allocation within the team by presenting organised and detailed client data beforehand. Clients input their personal information at their convenience, markedly enhancing the effectiveness and productivity of the initial consultations.

Meeting client & firm needs

Settify enhances client engagement and onboarding, equipping solicitors with comprehensive briefs, financial overviews, and timelines for enhanced efficiency. Clients enjoy a seamless, user-friendly experience, complete with an insightful pathway report, paving the way for impactful initial consultations and an informed journey.

Major Family Law is the North East's "pre-eminent" specialist family law firm and stands out with its blend of talented lawyers and modern approach. As a full bespoke family law firm, they specialise in all family-related matters.. Embracing innovative solutions, Major Family Law is committed to enhancing client experiences and adeptly navigating complex legal processes.

"Major Family Law were one of the first firms in the UK to use Settify. It was easy to see how the impressive, innovative software would enhance both the client and solicitor's journey. We've used Settify for the last 5 years and in our view it's a game changer for any forward-thinking family law practice."

Happy Clients

Many clients remark on the benefit of having a document to work through which often acts as an aid to them when having that initial client consultation. Settify allows them to input their personal information in their own time, and they can revisit the document if they need to.