

BALBI & COMPANY CASE STUDY

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Challenges

- Inefficient and time-consuming client intake process
- Misalignment of clients and firm requirements.
- Admin overload and lack of quality time with client.

The Settify Solution

Settify revolutionized the firm's operations by streamlining the client intake process, enabling efficient data collection, and freeing up attorneys' time to focus on direct client engagement. The online platform addressed key operational inefficiencies, enhancing the quality of meeting outcomes and client service and seamlessly aligning the firm's requirements with clients' needs.

Meeting client & firm needs

The implementation of Settify allows our clients to enter their information at their convenience, in a private manner, thus not taking time away from their busy schedules. This solution effectively bridged the gap between the firm's need for detailed client data and the client's desire for a quick response to their pressing issues.

Balbi & Company provides experienced legal support for divorce and separation, focusing on practical solutions for a wide range of clients, including mediation and arbitration services, to ensure personalized, effective outcomes. With over 40 years of experience, they emphasize healthy family dynamics and offer tailored advocacy in and out of court.

“**Settify has been a game-changer for our team. With Settify streamlining our administrative tasks, we've found ourselves with more bandwidth to focus on what truly matters: our clients.**”

Happy Clients

Our clients appreciate the convenience and privacy that Settify offers, allowing them to share their personal details and legal concerns at their own pace and in the comfort of their own space. This streamlined approach not only respects their schedules and privacy but also makes their journey through the legal process smoother and less daunting.